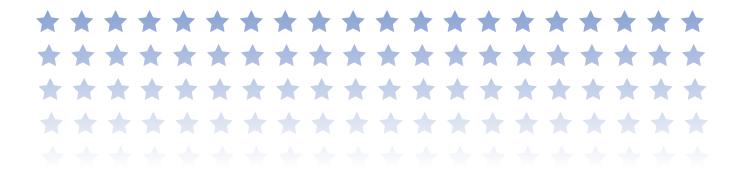
# WELCOME HOME



## RESOURCE GUIDE COASTAL MISSISSIPPI AND ALABAMA



## **Welcome Home Resource Guide**

## Coastal Mississippi and Alabama

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#### **APPENDIX**

VA Gulf Coast Veterans Health Care System Maps

#### 1. Activities and Entertainment

Mississippi Gulf Coast Convention and Visitors Bureau <a href="http://www.gulfcoast.org">http://www.gulfcoast.org</a>

Calendar of Military and Veteran Appreciation Events <a href="http://www.gulfcoast.org/visitors/events/militaryevents">http://www.gulfcoast.org/visitors/events/militaryevents</a>

Mobile Bay Convention and Visitors Bureau <a href="http://www.mobile.org">http://www.mobile.org</a>
(800) 5-MOBILE

City of Mobile Special Events <a href="http://www.cityofmobile.org/specialevents.php">http://www.cityofmobile.org/specialevents.php</a>

## 2. Benefits and Eligibility Information

VA Benefits Information: (800) 827-1000

VA Health Care Eligibility Information: (877) 222-8387

**VA Health Care Eligibility office:** (228) 523-4910 or (228) 523-4352

#### **SOUTH MISSISSIPPI**

#### State of Mississippi Veterans Affairs Board:

Website has phone list of County Veteran Service Officers, State Benefits Manual and other information:

http://www.vab.ms.gov

#### **SOUTH ALABAMA**

#### **Alabama State Department of Veterans Affairs:**

(ADVA): <u>www.va.state.al.us</u>

ADVA POC for Mobile and Baldwin County: Lynda Jenkins, Veterans Service Officer

E-mail: lynda.jenkins@va.alabama.gov

Mobile office: 1150 Government St., Mobile, AL 36604; (251) 574-8578 Baldwin office: 302 Byrne St., Bay Minette, AL 36507; (251) 937-0218 Satellite Courthouse: 210 E. Section St., Foley, AL 36535; (251) 943-5061

#### **Helpful Benefits Web Links:**

http://www.vba.va.gov/VBA

https://www.1010ez.med.va.gov/sec/vha/1010ez/Form/1010ez.pdf

http://www.oefoif.va.gov

http://www.caregiver.va.gov

http://www.va.gov/healtheligibility/library/pubs/healthcareoverview

http://www.veteranaffairs.com

http://www.benefitscheckup.org

http://www.medicaid.ms.gov

http://www.medicare.gov

http://www.ssa.gov

http://www.ssa.gov/retire2/military.htm#content

http://www.gibill.va.gov

## 3. Department of Defense Sponsored Websites

**Military One Source**: 24/7 information for military personnel and their families. Includes information on child care, personal finances, emotional support during deployments, relocation information and resources needed for special circumstances. <a href="https://www.militaryonesource.com/skins/MOS/home.aspx">https://www.militaryonesource.com/skins/MOS/home.aspx</a>

**Military HOMEFRONT**: Official Department of Defense website for reliable quality of life information designed to help troops and their families, leaders and service providers. <a href="http://www.militaryhomefront.dod.mil">http://www.militaryhomefront.dod.mil</a>

**Turbo Tap**: Department of Defense's official website for service members transitioning from military service to civilian life. <u>TurboTAP.org</u> supplements services offered by the Transition Assistance Offices and other groups.

http://www.transitionassistanceprogram.com/register.tpp

**National Guard Bureau Joint Services Support**: Yellow Ribbon Reintegration, Employer Support (Guard and Reserve), National Guard Family, Psychological Health, Sexual Assault Prevention and Response and Warrior Support programs.

http://www.jointservicessupport.org

http://www.yellowribbon.mil/index.html

**Real Warriors Message Board**: Used by active duty service members, including National Guard and Reserve, Veterans, military families and health care professionals to connect with one another and share news, information and insights on psychological health concerns and traumatic brain injury.

http://www.realwarriors.net/

## 4. Educational Opportunities

#### **NATIONAL RESOURCES**

Information regarding VA education benefits, including eligibility, payment information, remaining entitlement or the address of the nearest regional office is available through VA.

(888) GIBILL1; (888) 442-4551 http://www.gibill.va.gov

Many colleges and universities have a Veterans Affairs office available to answer specific questions on using the Montgomery GI Bill to pay for education. Information on a few local institutions is listed below.

#### **OPERATION LIFE TRANSFORMED**

Nonprofit organization which provides online education for Wounded Warriors and military spouses. All courses are free to military spouses, war-wounded care givers, transitioning Veterans, active duty (including Guard) personnel and Veterans. <a href="http://www.operationlifetransformed.org">http://www.operationlifetransformed.org</a>

#### STUDENT VETERANS OF AMERICA

Founded in 2008, Student Veterans of America is a coalition of student Veterans' groups on college campuses across the United States. SVA member chapters are student groups that have formed on college and university campuses to provide peer-to-peer networks for Veterans attending those schools. These groups coordinate campus activities, provide preprofessional networking and, generally, provide a touchstone for student Veterans in higher education. Each local group plays a critical role in ensuring every Veteran is successful after his or her service.

For more information about SVA:

(866) 320-3826

E-mail: contact@studentveterans.org

To find the nearest chapter of SVA, check the website:

http://studentveterans.org/about

#### **WOUNDED WARRIORS PROJECT**

The TRACK program has three key components (education, work experience, health and wellness) that guide warriors on the path toward obtaining their degree and pursuing a successful civilian career.

http://www.woundedwarriorproject.org/programs/track/program-details.aspx

#### **SOUTH MISSISSIPPI**

#### **DIRECTORY OF MISSISSIPPI COLLEGES AND UNIVERSITIES**

http://www.mississippi.edu/universities

#### MISSISSIPPI GULF COAST COMMUNITY COLLEGE (MGCCC):

Veterans and Handbook for Recipients of Veterans Administration Educational Benefits. http://www.mgccc.edu/student\_services/veterans

#### **MGCCC/Jefferson Davis Campus**

2226 Switzer Road, Gulfport, MS 39501 Counselor/VA Certifying Official: Roxanne Towles (228) 896-2518, Roxanne.Towles@mgccc.edu

#### **MGCCC/Perkinston Campus**

51 Main St., Perkinston, MS 39573 (601) 928-6332, Betty.Moak@mgccc.edu

#### **MGCCC/Jackson County Campus**

Highway 90 and Gautier-Vancleave Road, Gautier, MS 39553 VA Certifying Official: Sheila Lyon (228) 497-7636, Sheila.Lyon@mgccc.edu

#### **UNIVERSITY OF SOUTHERN MISSISSIPPI**

Gulf Coast Campus

730 E. Beach Blvd., Long Beach, MS 39560 Veterans Contact: Stacy.Henley@usm.edu

Teaching sites include: Gulf Coast Research Lab, Ocean Springs, Miss.; Gulf Coast Student Service Center, Gulfport, Miss.; Gulf Park Campus, Long Beach, Miss.; Jackson County Teaching Site, Gautier, Miss.; Keesler Air Force Base Teaching Site, Biloxi, Miss.; Stennis Space Center (NASA), Hancock County, Miss.

www.usm.edu/gulfcoast

#### **TULANE UNIVERSITY**

VA Certifying Official: Elliott Voivedich (228) 388-5769

#### UNIVERSITY OF SOUTHERN MISSISSIPPI

VA Certifying Official: Stacy Henley (228) 865-4513

#### WILLIAM CAREY UNIVERSITY

VA Certifying Official: Amanda Knesal (228) 376-8480

#### SOUTH ALABAMA

#### **DIRECTORY OF ALABAMA COLLEGES AND UNIVERSITIES**

http://www.ache.state.al.us/colleges&universities/directory.htm

#### **BISHOP STATE**

351 N. Broad St., Mobile, AL 36603

Staff who serve Veterans: (251) 405-7000

http://www.bishop.edu

http://vetwatchtraining.org/index.php?option=com\_content&view=article&id=15&lt

emid=17

#### **CAPPS COLLEGE**

3590 Pleasant Valley Rd., Mobile, AL 36609 (800) 433-3243

#### **ENTERPRISE-OZARK COMMUNITY COLLEGE**

Alabama Aviation Center at Mobile 1975 Avenue C, Mobile, AL 36615 (251) 438-2816 http://www.escc.edu/mobile/tour.htm

#### **FAULKNER STATE COMMUNITY COLLEGE**

1900 U.S. Highway 31, Bay Minette, AL 36507 (Baldwin County) (251) 580-2100

#### **FAULKNER UNIVERSITY**

3943 Airport Blvd., Mobile, AL 36608 (251) 380-9090 http://www.faulkner.edu/admissions/mep.asp

#### ITT TECHNICAL COLLEGE

3100 Cottage Hill Rd., #3, Mobile, AL 36606 (251) 472-4760 http://military.itt-tech.edu

#### **REMINGTON COLLEGE**

828 Downtowner Loop W., Mobile, AL 36609 (251) 343-8200

#### SPRINGHILL COLLEGE

4000 Dauphin St., Mobile, AL 36608 (251) 389-4000 http://www.shc.edu/veterans

#### **UNIVERSITY OF SOUTH ALABAMA**

Office of Veterans Affairs; (251) 460-6230 390 Alumni Circle, Suite 2300, Mobile, AL 36688

VA Certifying Officials: Robert Dean, Jenny Wilcutt; (251) 460-6230

http://www.southalabama.edu/registrar/veterans.htm

#### UNIVERSITY OF MOBILE

5735 College Parkway, Mobile, AL 36613 (251) 675-5990 http://www.umobile.edu/Admissions/FinancialAid/VeteransAffairs.aspx

#### **VIRGINIA COLLEGE**

5901 Airport Blvd., Mobile, AL 36608 2970 Cottage Hill Rd., Ste 141, Mobile, AL 36606 (251)- 378-3040

http://www.vc.edu/Virginia-college-military/military-benefit-options.cfm

#### **NORTHWEST FLORIDA**

#### **DIRECTORY OF FLORIDA COLLEGES AND UNIVERSITIES**

http://www.stateofflorida.com

#### **Helpful Education Web Links:**

http://www.militaryfriendlyschools.com

http://www.mississippi.edu/universities

http://www.sbcjc.cc.ms.us

http://www.gulfportschools.org

http://www.biloxischools.net

http://www.gcflearnfree.org

## 5. Employment, Job Retention and Career Development

#### **NATIONWIDE RESOURCES**

#### VA | VETERANS BENEFIT ADMINISTRATION (VBA)

National Telephone Number: (800) 827-1000

VA Website for Veteran job seekers: <a href="http://www.vetsuccess.gov">http://www.vetsuccess.gov</a>

VBA provides a wide range of benefits including disability, education, training, vocational rehabilitation and employment, home loan guaranty, dependant and survivor benefits, life insurance and burial benefits. VBA helps Veterans with service-connected disabilities become suitably employed, maintain employment and/or achieve independence in daily living. The Veteran should start the application process online. If this is not possible, then the Veteran can visit a VA Vocational Rehabilitation and Employment office to complete a one-page application that will be input by VR&E staff. A counselor will be assigned based on the Veteran's geographic location.

#### MISSISSIPPI OFFICE (JACKSON)

1600 E. Woodrow Wilson Ave., Jackson, MS 39216; **(800) 827-1000 VR&E Out-Based Office**: 400 Veterans Ave., Biloxi, MS 39531 **(228) 523-5160**; **(228) 523-5206** 

#### ALABAMA OFFICE (MOBILE)

900 Western America Circle, Suite 104, Mobile, AL 36609; (251) 441-5616

#### FLORIDA OFFICE (PENSACOLA)

1009 North 12th Ave., Pensacola, FL 32501; (850) 432-0740

#### **VA GULF COAST VETERANS HEALTH CARE SYSTEM**

Psychosocial rehabilitation program provides compensated work therapy, incentive therapy, supported employment and other therapeutic help.

**Biloxi Facility:** 400 Veterans Ave., Biloxi, MS 39531 VR Specialist: (228) 523-4698 or (228) 523-4241

#### **NATIONAL GUARD AND RESERVE**

ESGR (Employment Support of the Guard and Reserve)

Provides employer mediation to help service members retain their jobs pre- and post-deployment.

National Call Center: (800) 336-4590

http://www.esgr.org/site

#### **SOUTH MISSISSIPPI**

#### GOODWILL INDUSTRIES OF SOUTH MISSISSIPPI, INC.

2407 31st St., Gulfport, MS 39501 (228) 863-2323 Employment training and placement

#### MISSISSIPPI DEPARTMENT OF EMPLOYMENT SECURITY (WIN Job Center)

Services provided to veterans:

- Job placement
- Case management
- Veterans benefits (disability claims and re-evaluations)
- Request DD Form 214 (separation document)
- Resumé preparation
- Interviewing classes and dressing for success classes
- References to VSOs (Veterans Service Officers), VA and other organizations
- References to OJT (On-the-Job Training) and WIA (Workforce Investment Act) retraining program

#### **Gulfport**

1980 Seaway Road, Gulfport, MS 39505 Veterans Representatives: Al Brooken and Roger Berry (228) 897-6900

#### **Biloxi**

2306 Pass Road, Biloxi, MS 39531 Veterans Representative: Fred Stephens (228) 388-7997

#### Pascagoula

1604 Denny Ave., Pascagoula, MS 39567 Veterans Representatives: Gloria Cannon and Pete Simon Call for details on hours of service: (228) 762-4713

#### **Hancock County**

454 Highway 90, Suite C, Waveland, MS 39576 Veterans Representatives: Al Brooken and Roger Berry (part-time) Call for details on hours of service: (228) 466-5041

#### MISSISSIPPI DEPARTMENT OF REHABILITATION SERVICES, DISTRICT X:

Office of Vocational Rehabilitation services include counseling and guidance in adjustment to disability, vocational exploration, assistive technology, job training and job development. MDRS also has community rehabilitation centers, known as AbilityWorks, located throughout the state, which provide vocational assessment, job training and actual work experience to OVR consumers.

http://www.mdrs.state.ms.us/field\_offices.asp

Gulfport office: (228) 575-3789; toll free: (800) 741-8448

#### **SOUTH ALABAMA**

#### ALABAMA CAREER CENTER, BAY MINETTE

**Baldwin County** 

201 Faulkner Dr., Bay Minette, AL 36507

Nicholas Bowen (LVER): (251) 937-4161; Nicholas.bowen@alcc.alabama.gov

#### **ALABAMA CAREER CENTER, MOBILE WORKS**

515 Springhill Plaza Ct., Mobile, AL 36608

http://www.mobile-works.org/acc.php

Provides placement assistance, data base for job seekers and job openings through <a href="www.job.link.alabama.gov">www.job.link.alabama.gov</a>. Assists with WIA funded job training, on the job training, state vocational rehabilitation services and associated food stamp job search, UC tax and resource center services and information and referral to other applicable services not in the career center. Special services for Veterans.

**Disabled Veteran Outreach Program (DVOP):** Onsite services provide employment and training programs. Outreach with Department of Labor Office of Federal Contract Compliance Programs, Department of Veterans Affairs, VA Gulf Coast Veterans Health Care System, Mobile Chamber of Commerce and local employers to provide employment opportunities for Veterans. Staff also conduct outreach at Homeless Drop-In Center, 15th Place, (251) 432-7227, and assist homeless Veterans with obtaining needed services such as housing applications and military documents (DD214). www.archives.gov

Henry C. Walters Jr. (DVOP) (251) 461-4446 henry.walters@alcc.alabama.gov

Donal Cieutat (DVOP)
(251) 461-4447
donal.cieutat@alcc.alabama.gov

LVER Program: Outreach to business community to develop jobs for Veterans John Humphries (LVER) (251) 461-4448 <a href="mailto:john.humphries@alcc.alabama.gov">john.humphries@alcc.alabama.gov</a>

#### ALABAMA DEPARTMENT OF REHABILITATION SERVICES

ADRS helps Wounded Warriors and other Alabamians with disabilities achieve independence through employment. The injury or condition does not need to be a service-connected disability. The condition must be a substantial impediment to employment and the individual must be able to benefit from services in terms of retaining his/her current employment or obtaining a new job.

2419 Gordon Smith Dr., Mobile, AL 36617 (251) 479-9611; (800) 671-6842

www.rehab.alabama.gov

Denise Patterson, ADRS Veteran Liaison Counselor denise.patterson@rehab.alabama.gov

Lorinda Day, ADRS Business Relations Consultant <u>Lorinda.day@rehab.alabama.gov</u>

**Rehabilitation:** Specialized employment and training based on individual needs, such as educational services, vocational assessment, coordination of evaluation and counseling services, job training and assistance with obtaining a job or returning to one.

Counselors specialize in providing services and accommodations unique to a specific impairment and/or condition:

**HEARING LOSS**: Specialty staff for hearing available upon counselor referral include interpreters for the deaf and an audiologist.

**VISION LOSS**: Specialty staff for vision available upon counselor referral include rehabilitation teachers and an orientation and mobility specialist to help people with vision loss be independent.

**TRAUMATIC BRAIN INJURY (TBI)**: Prevocational program for people with a head injury. Three support groups for TBI meet throughout the Mobile and Baldwin county areas.

**POST-TRAUMATIC STRESS DISORDER (PTSD)**: Many returning Veterans have difficulty returning to work. Services in addition to counseling may include assistance on the job through the ADRS Retaining A Valued Employee (RAVE) program.

Technical assistance by team of master's level engineers:

- Job task analysis
- Product modification and design
- Accommodation implementation
- Assistive technology
- Job accommodation evaluations
- Augmentative/alternative communication evaluations
- Computer access evaluations (for low vision, physical and learning disabilities)
- Technical support and training for computer-based assistive technology
- Residential and commercial building accessibility reviews and/or modification
- Workplace modification and design
- Ergonomics information

**Business Relations Services:** ADRS Business Relations Consultants (BRC) developed statewide system of "employer accounts." National accounts established by "The NET" (National Employment Team), a collaboration of state vocational rehabilitation, routinely list job vacancies with the BRCs. Other national and regional businesses and federal contractors regularly list their job openings to be distributed to all the BRCs. Services include:

- Job retention through the Retaining A Valued Employee program (RAVE)
- Job search assistance utilizing labor market information developed from years of local and national business partnerships
- Assistance with identifying transferable knowledge, skills and abilities prior to preparing a resume
- Technical assistance for accommodations, if needed, before and during employment
- Training for employers regarding accommodations and disability awareness and etiquette
- Resources for Americans with Disabilities Act (ADA) and assistance for businesses
- Financial incentives for businesses that hire or retain Wounded Warriors and others with disabilities

#### **Helpful Employment Web Links:**

http://www.fedshirevets.gov

http://www.abilityjobs.com

http://www.americasheroesatwork.gov

http://www.hirevetsfirst.gov

http://www.usajobs.com
USA jobs (government positions)

http://va.gov/jobs

http://www.vacareers.va.gov

http://www.wallstreetwarfighters.org

http://www.warriorgateway.org

http://www.return2work.org

## 6. Families of Returning Military and Veterans

#### AMERICAN RED CROSS

#### Mississippi Gulf Coast Chapter

SERVICES TO ARMED FORCES: <a href="http://www.redcross-msgc.org/armedforces.html">http://www.redcross-msgc.org/armedforces.html</a>

CAMP SHELBY: E-Mail <u>safsouthcentralms@yahoo.com</u> for details BILOXI: 2872 Fernwood Rd., Biloxi, MS 39531; (228) 896-4511

PASCAGOULA: 1096 Jackson Ave., Pascagoula, MS 39567; (228) 762-2455 HATTIESBURG: 606 Hutchinson Ave., Hattiesburg, MS 39401; (601) 582-8151 LUCEDALE: 7102 Highway 198 East, Lucedale, MS 39452; (601) 947-9378 KILN-WAVELAND: 716 Herlihy St., Waveland, MS 39576; (228) 467-7609

#### Alabama Coast Chapter

SERVICES TO ARMED FORCES: <a href="http://www.redcrossalcoast.org">http://www.redcrossalcoast.org</a>

**REGIONAL CHAPTER HEADQUARTERS:** 

35 N. Sage Ave., Mobile, AL 36607; (251) 544-6100

**NORTH BALDWIN SERVICE CENTER:** 

300 N. Hoyle Ave., Bay Minette, AL 36507; (251) 937-3801

**SOUTH BALDWIN SERVICE CENTER:** 

412 E. Laurel Ave., Foley, AL 36536; (251) 943-3844

WEST ESCAMBIA COUNTY SERVICE DELIVERY UNIT:

309 E. Ridgeley St., Atmore, AL 36502; (251) 368-3643

MONROE COUNTY SERVICE DELIVERY UNIT:

200 Sheffield Rd., Monroeville, AL 36461; (251) 743-3383

#### **BOYS AND GIRLS CLUB**

MISSISSIPPI GULF COAST: http://www.bgcgulfcoast.org

SOUTH ALABAMA: <a href="http://www.bgcsouthal.org">http://www.bgcsouthal.org</a>

#### **FAMILY READINESS**

Trent Lott National Guard Training Complex, Family Readiness and Support

4715 Hewes Ave., Gulfport, MS 39507

Charles Carrigan: **(228) 214-6018**, fax: (228) 214-6035 Toll-free: **(866) 618-9851**, Cell phone: **(228) 323-4453** 

E-mail: charles.carrigan@ang.af.mil

#### **FLEET AND FAMILY SUPPORT**

Fleet and Family Support Center NCBC 5200 CBC 2nd St., Gulfport, MS 39501-5000 (228) 871-2581

#### **FISHER HOUSE**

Short-term lodging for families of Wounded Warriors <a href="http://www.fisherhouse.org">http://www.fisherhouse.org</a>

#### **FOCUS PROJECT**

Provides resiliency training for active duty military service members and their families.

NCBC GULFPORT: (228) 822-5736

KEESLER AIR FORCE BASE: (228) 822-5736

www.focusproject.org

#### **VA GULF COAST VETERANS HEALTH CARE SYSTEM**

#### Services to Families of Veterans:

Veterans enrolled in VA programs may contact VA mental health staff directly for details on couples counseling, as well as workshops, classes and counseling groups for families of Veterans of any service era. They may also download the Veteran Parenting Toolkit: <a href="http://www.ouhsc.edu/VetParenting">http://www.ouhsc.edu/VetParenting</a>

#### **Caregiver Support Program:**

For people caring for Veterans who have been physically or mentally injured, a variety of support options are available. Caregivers for Veterans injured after Sept. 11, 2001, during active duty may qualify for expanded benefits which include a monthly stipend, health insurance, mental health care services, special support groups and more.

For information on services available in your area contact:

VA NATIONAL CALL CENTER FOR CAREGIVER SUPPORT: (855) 260-3274

CAREGIVER PROGRAM: <a href="http://www.caregiver.va.gov">http://www.caregiver.va.gov</a>

#### **VA VET CENTERS:**

Local Vet Centers offer groups for families of combat Veterans, as well as couples counseling.

877WARVETS (927-8387); http://www.vetcenter.va.gov

BILOXI, MISS. VET CENTER: 288 Veterans Ave, Biloxi, MS 39531; (228) 388-9938 MOBILE, ALA. VET CENTER: 3221 Springhill Ave., Bldg 2, Suite C, Mobile, AL 36607; (251) 478-5906

PENSACOLA, FLA. VET CENTER: 4504 Twin Oaks Dr, Pensacola, FL 32506; (850) 456-5886

OKALOOSA COUNTY, FLA. VET CENTER: 6 Eleventh Ave, Suite G 1, Shalimar, FL 32579; (850) 651-1000

BAY COUNTY, FLA. VET CENTER: 3109 Minnesota Ave., Suite 101, Panama City, FL 32405; (850) 522-6102

#### **Helpful Family Web Links:**

<u>www.OperationHomefront.net</u> (Veteran resource including OEF/OIF)

http://archive.sesameworkshop.org/tlc

http://www.campcope.org

http://www.couragetotalk.org

http://www.guardfamily.org

http://www.armymwr.com

http://www.afsv.af.mil

http://www.usmc-mccs.org

http://www.vietnamveteranwives.org

http://www.familyofavet.com

http://www.veteransfamiliesunited.org

## 7. Health Care and Mental Health: Military and Veterans

#### **DEPARTMENT OF VETERANS AFFAIRS**

VA 24-hour Medical Advice Line: (800) 929-7690

VA 24-hour Mental Health Crisis Line: (800) 273-TALK (8255), (press 1 for Veterans)

VA Web chat: <a href="http://www.veteranscrisisline.net">http://www.veteranscrisisline.net</a>

VA health record and online prescription refills: <a href="http://www.myhealth.va.gov">http://www.myhealth.va.gov</a> VA Caregiver Support Hotline: (855) 260-3274; <a href="http://www.caregiver.va.gov">http://www.caregiver.va.gov</a> VA Vet Centers: 877-WARVETS (927-8387); <a href="http://www.vetcenter.va.gov">http://www.vetcenter.va.gov</a>

### **VA GULF COAST VETERANS HEALTH CARE SYSTEM**

#### **BILOXI FACILITY:**

400 Veterans Ave., Biloxi MS 39531

Website for directions and campus map: <a href="http://www.biloxi.va.gov">http://www.biloxi.va.gov</a>

**APPOINTMENT LINE** (scheduling using a touch-tone phone):

• Local calls: (228) 523-INFO(4636)

• Toll-free long distance calls: (877) 205-7368

#### **BILOXI VA MAIN OPERATOR:**

• Local calls: (228) 523-5000

• Toll-free long distance calls: (800) 296-8872

#### MOBILE OUTPATIENT CLINIC:

1505 Springhill Ave., Mobile, AL 36604

• Local calls: (251) 219-3900

• Toll-free long distance calls: (888) 201-0110

#### JOINT AMBULATORY CARE CENTER (JACC)/PENSACOLA

790 Veterans Way, Pensacola, FL 32507

• Local calls: (850) 912-2000

• Toll-free long distance calls: (866) 927-1420

#### **EGLIN OUTPATIENT CLINIC:**

100 Veterans Way, Eglin AFB, FL 32542

• Local calls: (850) 609-2600

• Toll-free long distance calls: (866) 520-7359

#### PANAMA CITY OUTPATIENT CLINIC:

Coastal Systems Station, Hwy. 98, Bldg. 387, Panama City Beach, FL 32407

• Local calls: (850) 636-7000

• Toll-free long distance calls: (888) 231-5047

## Operation Enduring Freedom/Operation Iraqi Freedom/New Dawn (OEF/OIF/ND):

Information and referral, case-management and outreach for OEF/OIF/ND Veterans and Veterans transitioning from active duty.

(800) 296-8872, ext. 4933, ext. 5455, ext. 4787

E-mail: VHABILOEF\_OIF@va.gov

#### Polytrauma Clinic:

Provides health care to Wounded Warriors; includes treatment and rehabilitation for traumatic brain injury (TBI), spinal cord injury and other war related injuries. Referral is made through primary care clinic or through DOD/VA hospital staff. (800) 296-8872, ext. 5840, ext. 5459, ext. 2184

#### Helpful Polytrauma and TBI Web Links:

VA website: http://www.polytrauma.va.gov

Defense and Veterans Brain Injury Center: (800) 870-9244

http://www.dvbic.org; http://www.traumaticbraininjuryatoz.org/Resource-Center.aspx

National Resource Directory: <u>www.nationalresourcedirectory.org</u>

Help with Adaptive Housing: www.homesforourtroops.org

America's Heroes at Work: http://www.americasheroesatwork.gov

Centre for Neuro Skills TBI Guide: <a href="http://www.neuroskills.com">http://www.neuroskills.com</a>

TBI Video for Community: http://www.dvbic.org/Colin-Powell.aspx

The Brain Injury Association of America: http://www.biausa.org

Psychiatric Service Dog Society (information on obtaining and training a service dog): http://www.psychdog.org/veterans.html

#### **Women Veterans Comprehensive Primary Health Care:**

WOMEN'S CLINIC main number: (228) 523-4280

BILOXI: (228) 523-4283, (228) 523-4280 MOBILE: (251) 219-3900, (888) 201-0110 PENSACOLA: (850) 912-2000, (850) 912-2247

EGLIN/FORT WALTON: (866) 520-7359, (888) 231-5047

PANAMA CITY: (850) 636-7110, (850) 636-7000, (850) 636-7104

Women Veterans Program Manager, Biloxi VHA/Gulf Coast: (228) 523-5149

Helpful Web Link for Women Veterans: http://www.womenshealth.va.gov

#### **VA Mental Health Outpatient Clinic:**

NEW PATIENTS: Veterans not in crisis should begin the enrollment process by contacting VA eligibility staff in the nearest VA business office.

Biloxi: Building 3, Room 1B106; (228) 523-4910 or (228) 523-4352

Mobile: (251) 219-3903 Pensacola: (850) 912-2072

Once enrolled, VA staff will assist the Veteran in obtaining an appointment for screening and treatment. Individual counseling, group counseling, couples counseling and medication management are available. Referrals to more intensive residential treatment programs are also available.

EXISTING PATIENTS: Veterans enrolled in the VA Gulf Coast Veterans Health Care System can obtain mental health treatment through the nearest VA primary care clinic. If further help is needed, Veterans may ask their VA health care provider to send a referral/consult to the VA mental health clinic.

To schedule mental health clinic follow-up appointments call:

Biloxi: (228) 523-5223 Mobile: (251) 219-3981

Pensacola: (850) 912-2000, ext. 2316, ext. 2317 or ext. 2318

After the initial screening visit, Veterans can utilize walk-in services when in crisis.

CRISIS VA PATIENTS: Veterans not currently enrolled in VA health care but who are in emotional crisis can go directly to the Biloxi, Miss., VA emergency department, Building 3, 400 Veterans Ave. Staff will help the Veteran consider admission to the inpatient mental health crisis unit. The Veteran may also go to the nearest emergency room at a non-VA facility, but should tell the staff his or her status as a Veteran. Veterans and those who care about them can also phone the crisis line at (800) 273-TALK (8255) or for more immediate help, call 911.

#### **VA Substance Abuse Outpatient Program:**

Veterans interested in substance abuse treatment can ask their VA medical provider to enter a consult for substance abuse services. Veterans can also contact a VA outpatient addiction therapist to schedule an appointment for screening and evaluation to determine need for residential support or participation as a community Veteran. Referral for help with problem gambling is also available.

BILOXI: (228) 523-4785; MOBILE: (251) 219-3981

#### **VA Vet Centers:**

VA Vet Centers provide free professional readjustment counseling services and referrals to Veterans exposed to combat or any form of military sexual trauma. Support groups are available. The agency has a licensed marriage and family therapist on staff to provide couples counseling and groups for spouses. Bereavement counseling is provided to survivors (spouse, parents, siblings and/or children) of Armed Forces personnel who died during service to our country. A mobile outreach van is available for community events. (877) WARVETS (927-8387)

http://www.vetcenter.va.gov

BILOXI, MISS. VET CENTER: 288 Veterans Ave, Biloxi, MS 39531; **(228) 388-9938** MOBILE, ALA. VET CENTER: 3221 Springhill Ave., Bldg 2, Suite C, Mobile, AL 36607; **(251) 478-5906** 

PENSACOLA, FLA. VET CENTER: 4504 Twin Oaks Dr, Pensacola, FL 32506; (850) 456-5886

OKALOOSA COUNTY, FLA. VET CENTER: 6 Eleventh Ave, Suite G 1, Shalimar, FL 32579; (850) 651-1000

BAY COUNTY, FLA. VET CENTER: 3109 Minnesota Ave., Suite 101, Panama City, FL 32405; (850) 522-6102

#### **Helpful Mental Health and Addictions Web Links:**

http://www.mentalhealth.va.gov

http://www.ptsd.va.gov

http://www.afterdeployment.org

http://www.dvbic.org

http://www.militarymentalhealth.org

http://www.suicidepreventionlifeline.org

http://www.msgambler.org

http://www.smokefree.gov

http://www.becomeanex.org

http://www.realwarriors.net

### 8. Health Care and Mental Health: General Public

#### SOUTH MISSISSIPPI

#### **BETHEL FREE CLINIC**

Bethel Lutheran Church, 1650 Carol Drive, Biloxi, MS 39531 (228) 594-3640

#### **BILOXI REGIONAL MEDICAL CENTER**

150 Reynoir St., Biloxi, MS 39530 (228) 432-1571 www.biloxiregional.net

#### **COASTAL FAMILY HEALTH CARE**

Community health center providing nonprofit health care at sites throughout the community. Call (877) 374-4991 for appointment. See website for details and locations: <a href="https://www.coastalfamilyhealth.com">www.coastalfamilyhealth.com</a>

#### **GARDEN PARK MEDICAL CENTER**

15200 Community Road, Gulfport, MS 39503 (228) 575-7000 www.gpmedical.com

#### **GULF COAST MENTAL HEALTH CENTER**

(Harrison, Hancock, Pearl River and Stone Counties) 1600 Broad Ave., Gulfport, MS 39501 (228) 863-1132 or (800) 681-0798 Drug and Alcohol Services: (228) 248-0125 <a href="http://www.gcmhc.com/services.html">http://www.gcmhc.com/services.html</a>

#### MEMORIAL HOSPITAL/GULFPORT

(228) 867-4000 http://www.gulfportmemorial.com

#### MENTAL HEALTH ASSOCIATION OF MISSISSIPPI

#### **Center for Community Resilience**

2436 Pass Road, Biloxi, MS 39531 (228) 385-1119, fax (228) 385-1121

info@msmentalhealth.org; http://msmentalhealth.org/Programs.php

#### **Opal Smith Center**

4803 Harrison Circle, Gulfport, MS 39507 (228) 864-6274, (228) 864-1310 info@msmentalhealth.org

The Day Support Center provides recreational, social, educational and work skills training opportunities for persons with a mental illness or homeless. Case management services and support groups are available.

#### MISSISSIPPI DEPARTMENT OF HEALTH

DISTRICT 9 OFFICE: 1141 Bayview Ave., Suite 102, Biloxi, MS 39530 (228) 436-6770

HARRISON COUNTY, GULFPORT CLINIC: 1102 45th Ave., Gulfport, MS 39501

(228) 863-1036 HARRISON COUNTY, BILOXI CLINIC: 761 Esters Blvd., Biloxi, MS 39530

ARRISON COUNTY, BILOXI CLINIC: 761 Esters Blvd., Biloxi, MS 39530 (228) 435-3641

JACKSON COUNTY, OCEAN SPRINGS CLINIC: 6912 North Washington Ave., Ocean Springs, MS 39564; (228) 872-4861

HANCOCK COUNTY, BAY ST. LOUIS CLINIC: 3062 Longfellow Rd., Building 25, Bay St. Louis, MS 39520; (228) 467-4510

http://msdh.ms.gov/index.htm

#### **MORNING STAR PREGNANCY CARE CENTER**

2204 24th Ave., Gulfport, MS 39501 (228) 864-4221

#### PINE BELT MENTAL CARE RESOURCES (Hattiesburg, Miss.)

(601) 544-4641

http://www.pbmhr.com

#### PROMISE PREGNANCY RESOURCES OF MISSISSIPPI

3001 Ladnier Road, Gautier, MS 39553

(228) 497-9393; 24-hour hotline: (228) 861-4243

All services are free and confidential; pregnancy screening, maternity and baby clothes, pregnancy loss counseling, prenatal and infant care education, post-abortion counseling, accurate information on pregnancy options, abstinence education, memorial for the unborn and referrals to community resources.

#### SINGING RIVER HOSPITAL/OCEAN SPRINGS AND PASCAGOULA

http://www.srhshealth.com

#### SINGING RIVER MENTAL HEALTH SERVICES

(228) 497-0690

#### **SOUTH MISSISSIPPI AIDS TASK FORCE**

2756 Fernwood Road, Biloxi, MS 39531 (228) 385-1214

#### WOMEN'S RESOURCE CENTER

9155 Lorraine, Gulfport, MS 39503 (228) 897-8958; fax (228) 897-8959

#### **SOUTH ALABAMA**

#### ALTA POINTE HEALTH SYSTEMS, INC.

Oversees a community-based, regional system of mental health, substance abuse and intellectual disability service provision in Mobile and Washington counties of Alabama. 2400 Gordon Smith Dr., Mobile, AL 36617; (251) 473-4423 Access to Care Department: (251) 450-2211

http://www.altapointe.org

#### ALABAMA DEPARTMENT OF HEALTH

http://www.adph.org

#### MOBILE COUNTY HEALTH DEPARTMENT

MAIN: 251 N. Bayou St., Mobile, AL 36603; (251) 690-8158

EIGHT MILE: 4555 St. Stephen Rd., Eight Mile, AL 36610; **(251)** 456-1399 NEWBURN CLINIC: 248 Cox St., Mobile, AL 36604; **(251)** 405-4525 WOMEN'S CENTER: 248 Cox St., Mobile, AL 36604; **(251)** 690-8935

SEMMES CLINIC: 3810 Wulff Rd E., Semmes, AL 36575; (251) 455-0582

CITRONELLE CLINIC: 19250 Mobile St., Citronelle, AL 36522; (251) 866-9126

http://www.mobilecountyhealth.org

#### **BALDWIN COUNTY HEALTH DEPARTMENT**

23280 Gilbert Drive, Robertsdale, Alabama 36567 (251) 947-1910

#### MENTAL HEALTH ASSOCIATION IN SOUTHWEST ALABAMA

Serving Baldwin, Choctaw, Clark, Conecuh, Escambia, Mobile and Monroe Counties (251) 604-0008; <a href="http://www.mhaswa.org">http://www.mhaswa.org</a>

Affiliated with Mental Health America: http://www.nmha.org

#### **WOMEN'S RESOURCE CENTER**

718 Downtowner Loop West, Mobile, AL 36609 (251) 344-HELP; toll free (800) 395-HELP (4357) http://www.wrcmobile.org

**WINGS OF LIFE:** Drug and alcohol treatment facility 800 St. Louis St., Mobile, AL 36603 (251) 432-5245

**SOUTH ALABAMA CARES** (formerly Mobile AIDS Support Services)

2054 Dauphin Street, Mobile, AL 36606

(251) 471-5277

http://www.masshelps.org

## 9. Local Support Groups

#### SOUTH MISSISSIPPI

#### **LOCAL WEBSITES:**

MEMORIAL HOSPITAL AT GULFPORT: <a href="http://www.gulfportmemorial.com">http://www.gulfportmemorial.com</a> GARDEN PARK MEDICAL CENTER: <a href="http://www.gpmedical.com">http://www.gpmedical.com</a>

#### **ADDICTIONS AND EMOTIONS:**

AA: http://www.aa.org

Harrison County: (228) 575-9225; E-mail: aaiou2@cableone.net

Jackson County: (662) 280-3435

More groups: <a href="http://www.aa.org/lang/en/meeting-finder.cfm?origpage=29">http://www.aa.org/lang/en/meeting-finder.cfm?origpage=29</a>

**NA:** http://www.na.org; http://mgcana.org

GA: http://www.gamblersanonymous.org

**Celebrate Recovery** (hurts, hang-ups and habits):

Old Spanish Trace Baptist Church, Bay St. Louis, MS, (228) 467-4562

Bayou Talla Fellowship Church, Kiln, MS, (228) 342-4406

Bread of Life, Kiln, MS, (228) 493-1911

Mosaic Church, Ocean Springs, MS, (228) 447-3639; http://mosaicgc.com

Willow Pointe Church, Hattiesburg, MS, (601) 264-5118

Oasis Church, Pascagoula, MS, (228) 762-5639

More locations: <a href="http://www.celebraterecovery.com">http://www.celebraterecovery.com</a>

www.facebook.com/celebraterecovery

**SMART Recovery**® (self management and recovery training):

Helps individuals gain independence from addiction (substances or activities); offers face-to-face and online groups: <a href="http://www.smartrecovery.org">http://www.smartrecovery.org</a>

#### Sober24: Hazelden Foundation:

Online fellowship for people sharing the journey of recovery from addiction and compulsive behaviors; (866) 220-3089; <a href="http://www.sober24.com">http://www.sober24.com</a>

#### Divorce:

DIVORCE RECOVERY WORKSHOP: First United Methodist Church, Gulfport

http://www.fumcgulfport.org

DIVORCE CARE (information on other divorce recovery groups):

http://www.divorcecare.org

#### **Grief:**

ST. PAUL UNITED METHODIST CHURCH (Ocean Springs):

Grief Counseling Class, (228) 875-5701; http://stpaulos.org

MEMORIAL HOSPITAL AT GULFPORT: <a href="http://www.gulfportmemorial.com">http://www.gulfportmemorial.com</a>

(compassionate friends, bereavement support, suicide support group)

#### **MENTAL ILLNESS:**

Mental Health Association: (228) 864-6274; http://www.msmentalhealth.org

#### National Alliance on Mental Illness (NAMI):

http://www.nami.org; http://www.namims.org

NAMI MISSISSIPPI: (601) 899-9058; stateoffice@namims.org

NAMI GULF COAST: Chris Marcell, (228) 233-9294; <a href="mailto:namigulfcoast@gmail.com">namigulfcoast@gmail.com</a> CONSUMER SUPPORT GROUPS: (601) 899-9058; <a href="mailto:state\_office@namims.org">state\_office@namims.org</a>

Gautier Connection Consumer Support Group: Fridays, 6:30 p.m.-8 p.m., Gautier Library, 2100 Library Lane

Gulfport Connection Consumer Support Group: Thursdays, 6:30 p.m.-8 p.m., Gulfport Memorial Hospital, Classroom 6, 4500 13th St.

#### **VETERAN SUPPORT GROUPS IN THE COMMUNITY**

GULFPORT VET GROUP, St. Mark's: Fellowship with other Veterans while discussing various topics such as transition to civilian life, managing PTSD, depression, anger, grief, family issues, job stress, recovery, health and wellness; (228) 860-3787 (Nick)

#### **SOUTH ALABAMA**

#### LOCAL WEBSITES:

MOBILE COUNTY:

http://www.helplinemobile.org/agencies.php?category=Support+Groups
BALDWIN COUNTY: http://www.gulftel.com/bclc/community/communityres.htm

#### **ADDICTIONS AND EMOTIONS:**

**AA Mobile:** (251) 479-9994; <a href="http://www.mobileaa.org">http://www.mobileaa.org</a>; <a href="mailto:mesaico@bellsouth.net">mesaico@bellsouth.net</a> More locations: <a href="http://www.aa.org/lang/en/meeting-finder.cfm?origpage=29">http://www.aa.org/lang/en/meeting-finder.cfm?origpage=29</a>

NA: <a href="http://www.na.org">http://www.na.org</a>

GA: <a href="http://www.gamblersanonymous.org">http://www.gamblersanonymous.org</a>

**Celebrate Recovery** (hurts, hang-ups and habits):

Christ United Methodist Church, Mobile, AL; (251) 342-0462, ext. 225

Chursh on the Eastern Shore, Fairhope, AL; (251) 689-9812

The River, Semmes, AL; (251) 645-499

More locations: <a href="http://www.celebraterecovery.com">http://www.celebraterecovery.com</a>

www.facebook.com/celebraterecovery

#### Divorce:

DIVORCE CARE (group locations): (800) 489-7778

http://www.divorcecare.org

#### **MENTAL ILLNESS:**

Mental Health Association: (228) 864-6274; http://www.msmentalhealth.org

#### National Alliance on Mental Illness (NAMI):

http://www.nami.org

NAMI/MOBILE CHAPTER: Offers a variety of support groups; classes are free and NAMI provides all materials; (251) 461-3450; <a href="http://www.namimobile.org">http://www.namimobile.org</a>

#### VETERAN SUPPORT GROUPS IN THE COMMUNITY

DAUPHIN WAY UNITED METHODIST CHURCH: Sponsors a variety of support groups; (251) 471-1511; http://www.dauphinwayumc.org

#### **RESOURCES FOR VETERAN SUPPORT GROUPS:**

Point Man International Ministries: Veteran-run organization focusing on spiritual healing from PTSD, includes support group meetings known as "Outposts," publish materials listed on their "Book Bunker," make hospital visits, host conferences, supply speakers for churches and veteran groups, welcome home projects, etc. Information and locations: http://www.pmim.org

Military Ministry: Provides training and technical assistance to congregations wishing to start programs and support groups for active duty military, Veterans and their families; publish books such as the "Combat Trauma Healing Manual" for use in leading support groups; www.militaryministry.org

#### PTSD Post Traumatic Stress Disorder Foundation of America:

Provides training and auidance to help local communities form Veteran support groups: http://ptsdusa.net/locations

**Southeastern Vet to Vet:** Offers groups and facilitator training http://www.sevettovet.ora

## 10. Key Community Resources

#### SOUTH MISSISSIPPI

#### CENTER FOR THE PREVENTION OF CHILD ABUSE

2315 17th St., Gulfport, MS 39501 (228) 868-8686

#### CONSUMER CREDIT COUNSELING SERVICES

A division of Money Management International "Improving lives through financial education" P.O. Box 507, Purvis, MS 39475 (800) 873-2227, ext. 5664; (601) 874-3607

http://www.crediteducation.org; http://www.moneymanagement.org

#### **DISABILITY CONNECTION**

Internet resource center for people with disabilities, includes Veteran and government listings.

http://www.disabilityconnection.org

#### **CFRIENDS**

A Connecting Friends network with a community event calendar for people with disabilities, their friends, family and community.

http://www.cfriends.org

DISABILITY CONNECTION and CFRIENDS are projects of O'Keefe Educational Media, Knight Nonprofit Center, 11975 Seaway Road, B246, Gulfport, MS 39503. (228) 604-4020; E-mail: Office@OKeefeMedia.org

#### **GULF COAST COMMUNITY ACTION AGENCY**

3201 D Ave., Gulfport, MS 39501 (228) 865-4375

#### **GULF COAST WOMEN'S CENTER FOR NONVIOLENCE, INC.**

Shelter for women and children who are victims of domestic violence; also offers DV intervention for batterers.

(800) 800-1396; (228) 436-3809

http://www.gcwcfn.org

National website on domestic violence: <a href="http://www.thehotline.org">http://www.thehotline.org</a>

#### HOME OF GRACE DRUG REHABILITATION CENTER

Faith-based addiction recovery program; men must have TB and HIV tests; women must have TB, HIV and pregnancy tests.

14200 Jericho Road, Vancleave, MS 39565

(228) 826-5283; fax (228) 826-1663

Download application or get more information: http://www.homeofgrace.org

#### INTERFAITH DISASTER TASK FORCE

http://www.msidtf.org

#### JACOB'S WELL RECOVERY CENTER

Faith-based addiction recovery program for women 45 Buford Lane, Poplarville, MS 39470 (601) 916-4944; (601) 463-0022

Downloadapplication or get more information:

http://www.jacobswellrecoverycenter.com/wp

#### LIFE OF SOUTH MISSISSIPPI

Assistance and peer support for people with physical disabilities and assistance for people who are seniors.

188 C Main St., Biloxi, MS 39530

(228) 435-5433; fax (228) 435-1338

#### MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

Nationwide Child/Vulnerable Adult Abuse Hotline: (800) 222-8000

Child Care Assistance: (800) 877-7882

Division of Child Support Enforcement: (877) 882-4916

Division of Economic Assistance: (800) 948-3050

http://www.mdhs.state.ms.us

#### MISSISSIPPI DIVISION OF MEDICAID

Medicaid provides services to low income families, the disabled and the elderly BILOXI/GULFPORT: 101 Hardy Court, Gulfport, MS 39507; (228) 863-3328 PASCAGOULA: 4119 Amonett St., Pascagoula, MS 39567; (228) 762-9591

PICAYUNE: 1845 Cooper Rd., Picayune, MS 39466; (601) 798-0831

http://www.medicaid.ms.gov

#### SOCIAL SECURITY ADMINISTRATION

9394 Three Rivers Road, Gulfport, MS 39503 (228) 868-2854 http://www.ssa.gov

#### THE BRAIN INJURY ASSOCIATION OF MISSISSIPPI

Local organization for people with brain injury. Call for details on programs and support groups in your area.

(800) 444-6443

http://www.msbia.org

#### **UNITED WAY**

211 Call Center; statewide information and referral service.

Dial 211 on landline or cell phone; (866) 472-8265

http://www.211ms.com/aboutus.htm

#### **SOUTH ALABAMA**

#### ALABAMA DEPARTMENT OF HUMAN RESOURCES-DHR

Provides public assistance, social and protective services for families and children in Alabama

http://www.dhr.alabama.gov

#### **BALDWIN COUNTY-DHR**

22259 Palmer Street, Robertsdale, AL 36567 Main Office: (251) 945-2400; (866) 684-1575

After Hours/Child Protective Services (Baldwin County Sheriff's Office):

(251) 937-0202

#### **ESCAMBIA COUNTY-DHR**

326 Evergreen Avenue, Brewton, AL 36427

Main Office: (251) 809-2000

Family and child services, child support information, food stamp information, AFDC

(TANF) or JOBS information: (251) 809-2000

After Hours/Child Protective Services (Escambia County Sheriff's Office):

(251) 867-0304

#### **MOBILE COUNTY-DHR**

3103 Airport Blvd., Mobile, AL 36606

Main Office: (251) 450-9100; TDD (251) 450-9400

Child Support: (251) 450-1700

Public Assistance and Jobs: (251) 450-1900

Food Stamps: MOBILE (251) 450-4000; PRICHARD (251) 457-1232

#### ALABAMA MEDICAID AGENCY

Mobile District Office: Suite 105, 2800 Dauphin Street, Mobile, AL 36606-2400

(800) 362-1504

http://www.medicaid.alabama.gov

#### ALABAMA HEAD INJURY FOUNDATION

Provides a variety of support services for individuals with traumatic brain injuries and their families/caregivers. Monthly support groups available in Mobile and Baldwin Counties.

Teresa Roberts: (251) 246-5003

http://www.ahif.org

#### ALABAMA DEPARTMENT OF REHABILITATIVE SERVICES

Services to help disabled individuals at home, work, and school; special section aimed at helping people with traumatic brain injuries.

(800) 441-7607

http://rehab.state.al.us

#### **COMMUNITY ACTION AGENCY OF ALABAMA**

www.caaalabama.org

BALDWIN AND ESCAMBIA COMMUNITY ACTION AGENCY 26440 North Pollard Road, Daphne, AL 36526; (251) 626-2646 MOBILE COMMUNITY ACTION AGENCY 204 East Main Street, Prichard, AL 36610; (251) 457-5700

#### **CONSUMER CREDIT COUNSELING SERVICE OF MOBILE**

Provides free credit counseling services (251) 602-0011

#### **DOMESTIC VIOLENCE/PENELOPE HOUSE:**

Domestic violence advocacy, community education, counseling, on-site medical care, schools prevention education, transitional living and victims' support groups.

24-hour crisis line: (251) 342-8994

http://www.penelopehouse.org/services.htm

#### **GOODWILL EASTER SEALS OF THE GULF COAST**

2448 Gordon Smith Drive, Mobile, AL 36617 (251) 471-1581; (800) 411-0068 http://alabama.easterseals.com

#### SOCIAL SECURITY ADMINISTRATION

MOBILE: 550 Government St., Suite 100, Mobile AL 36602 (866) 593-1922 http://www.socialsecurity.gov

#### **SOUTH ALABAMA RESOURCE LISTINGS:**

#### 211 System Helpline:

PROGRAM OF LIFELINES/FAMILY COUNSELING CENTER: Telephone information and referral service line for Mobile County, available to Baldwin, Washington and Clarke counties via a toll free number, which provides a listening ear, crisis intervention and referral to more than 380 agencies.

(251) 431-5111

Contact information/links to community resources: <a href="http://www.lifelinesmobile.org">http://www.lifelinesmobile.org</a>
BALDWIN COUNTY: <a href="http://www.gulftel.com/bclc/community/communityres.htm">http://www.gulftel.com/bclc/communityres.htm</a>
211 CONNECTS ALABAMA: <a href="http://www.211connectsalabama.org">http://www.211connectsalabama.org</a>

## 11. Shelters for Homeless People

#### **NATIONAL**

#### VA PROGRAMS FOR HOMELESS VETERANS

Details on local shelters and programs for Veterans
NATIONAL CALL CENTER FOR HOMELESS VETERANS:
(877) 4AID VET; (877) 424-3838
<a href="http://www1.va.gov/HOMELESS/NationalCallCenter.asp">http://www1.va.gov/HOMELESS/NationalCallCenter.asp</a>

#### **SOUTH MISSISSIPPI**

Emergency shelters for homeless people have historically been limited in South Mississippi. Programs damaged by Katrina have not yet rebuilt shelter facilities. Many of the community-based shelters have very few beds, strict requirements and do not accept people who need psychotropic medications for mental health issues or who have been prescribed narcotic medication for pain management. Call for details.

#### **GULF COAST RESCUE MISSION**

Emergency shelter capacity: 26 beds (men only) 2750 Mission Lane, Biloxi, MS 39531 (228) 388-3884; fax (228) 388-2808

#### SALVATION ARMY OF JACKSON COUNTY

Emergency shelter capacity: 34 beds (20 men, 14 women)

3217 Nathan Hale, Pascagoula, MS 39581 (228) 762-7222; fax (228) 762-7227

#### **SOUTH ALABAMA**

#### McKEMIE PLACE

Women's shelter for single, unaccompanied women; provides shelter, dinner and counseling.

Christine Green: (251) 432-1122

#### **SALVATION ARMY**

Provides shelter, drug and alcohol treatment, financial assistance and other social services.

Trinius Pickett: (251) 438-7748

#### WATERFRONT MISSION

Men's shelter; faith-based recovery program for homeless people; rehabilitation services.

Sam Bradley: (251) 433-1847

http://www.waterfrontmission.org/men-srecovery-program

## 12. Services and Advocacy for Homeless People NATIONAL

#### NATIONAL COALITION FOR HOMELESS VETERANS

http://www.nchv.org

#### **VA PROGRAMS FOR HOMELESS VETERANS**

Details on local shelters and programs for Veterans NATIONAL CALL CENTER FOR HOMELESS VETERANS:

(877) 4AID VET; (877) 424-3838

http://www1.va.gov/HOMELESS/NationalCallCenter.asp

#### SOUTH MISSISSIPPI

#### **ACTS: A COMMUNITY OF TRANSFORMATION AND SERVICE**

(also known as "El Pueblo") Offers help for people with immigration issues and "Safe Space," a drop-in center for any homeless person.

696 Dr. Martin Luther King Jr. Blvd., Biloxi, MS 39530

(228) 436-3986; fax (228) 436-6867

http://www.elpueblo-ms.org

#### **BACK BAY MISSION**

Emergency assistance, homeless drop-in center, food pantry, bag lunches. 1012 Division St., Biloxi, MS 39530 (228) 432-0301 http://thebackbaymission.org

#### **BILOXI HOUSING AUTHORITY**

Must be Mississippi resident with source of income; lengthy waiting list. 330 Benachi Ave., Biloxi, MS 39530 (228) 374-7771

#### **CATHOLIC DIOCESE OF BILOXI**

Social and Community Services

BILOXI: 800 Division St., Biloxi, MS 39530-2120; (228) 374-6588 GULFPORT: 1450 North St., Gulfport, MS 39507; (228) 297-4982 Program information: http://cscs.biloxidiocese.org/index.cfm

#### **GULF COAST COMMUNITY MINISTRIES**

Food pantry, free medical clinic, medication, homeless assistance and support groups. Schedule for services varies; call for exact days and times. 3914 15th St., Gulfport, MS 39501 (228) 868-8202 http://gulfcoastministry.net

#### INTERNATIONAL RELIEF AND DEVELOPMENT/U.S.

Affordable housing services, housing counseling, down payment and rental assistance, foreclosure prevention, homebuyer education, home rebuilds and rehabs, comprehensive case management. Homeless individuals receive counseling, application for public benefits, placement in housing and assistance in finding work as a means to financial self-sufficiency.

http://www.ird.org

IRD: GULF COAST COMMUNITY RESOURCE CENTER 1223 30th Ave., Suite A, Gulfport, MS 39501

(228) 864-6677; fax (228) 864-6979

IRD: JACKSON COUNTY HOUSING RESOURCE CENTER

4836 Main St., Moss Point, MS 39563 (228) 474-0070; fax (228) 475-5511

#### OPEN DOORS HOMELESS COALITION/SOUTH MISSISSIPPI

Advocates for programs to serve the homeless in Hancock, Harrison, Jackson, Pearl River, Stone and George Counties. Miss. (ODHC is not a service provider.)
Mailing Address: 11975 Seaway Road, Suite B246, Gulfport, MS 39503
(228) 604-2048; fax (228) 604-2049
http://www.opendoorshc.org

#### SEASHORE MISSION

Outreach program includes mobile "Mana Van" taking bag lunches to homeless camps. <a href="http://www.seashoremission.org">http://www.seashoremission.org</a>

#### **SOUTH ALABAMA**

#### **AMERICAN RED CROSS**

Provides disaster relief services George Austin: (251) 544-6111

#### **CATHOLIC SOCIAL SERVICES**

Provides counseling, social services clothing, food, etc.

Sister Beth Marie: (251) 434-1500

#### **VOLUNTEERS OF AMERICA (VOA)**

Provides a variety of social services; a 36-unit transitional housing for homeless Veterans is currently under development.

Ron Emrich: (251) 421-0094 http://www.voasoutheast.org

#### 15 PLACE

Day center providing food, showers and agency referral services.

15 N. Joachim Street, Mobile, AL 36602

Lyn Manz: (251) 432-7227 http://www.15place.org

#### WATERFRONT MISSION

Men's shelter; faith-based recovery program for homeless people; rehabilitation services

Sam Bradley: (251) 433-1847

http://www.waterfrontmission.org/men-srecovery-program

## 13. Services for Aging Veterans and Their Families

#### AREA AGENCY ON AGING/SOUTH MISSISSIPPI

Information on services to seniors and family and caregiver support.

9229 Hwy 49, Gulfport, MS 39501

(228) 868-2311

http://www.smpdd.com/departments/area-agency-on-aging.html

http://www.mississippigethelp.com

#### AREA AGENCY ON AGING/SOUTHEAST ALABAMA

Information on services to seniors and family and caregiver support.

(800) AGELINE; (800) 243-5463 http://www.alabamaageline.gov

#### **SENIORS BLUE BOOK**

Web-based resource guide for numerous states.

http://www.seniorsbluebook.com

## 14. Transportation

#### **BRATS (BALDWIN RURAL AREA TRANSPORTATION SYSTEM)**

Bus Service: <a href="http://www.co.baldwin.al.us">http://www.co.baldwin.al.us</a>

Baldwin County Call Center: Monday-Friday, 7 a.m.-3 p.m.

EASTERN SHORE: (251) 990-4636

CENTRAL/SOUTH BALDWIN: (251) 972-6817

NORTH BALDWIN: (251) 937-0355

#### **COAST TRANSIT AUTHORITY (CTA)**

Bus service: <a href="http://coasttransit.com">http://coasttransit.com</a>
333 DeBuys Road, Gulfport, MS 39507
(228) 896-8080; fax (228) 896-8081

#### THE WAVE (TRANSIT SYSTEM)

Bus service: <a href="http://www.thewavetransit.com">http://www.thewavetransit.com</a>

1224 West I-65 Service Rd., Mobile, Alabama 36609

(251) 344-5656; fax (251) 344-9395

#### TRAVEL REIMBURSEMENT FOR VA APPOINTMENTS

(228) 523-4915

VA Handbook on Travel Pay: http://vaww1.va.gov/vhapublications

#### **DISABLED AMERICAN VETERANS**

Provides transportation to VA appointments (where applicable)

BILOXI, MISS.: (228) 523-5898

For more information: <a href="http://www.dav.org">http://www.dav.org</a>

#### PATIENT LODGING

(228) 523-5156

## 15. Volunteer Opportunities

#### SOUTH MISSISSIPPI

#### **HUMANE SOCIETY OF SOUTH MISSISSIPPI**

Helping animals needing homes. 2615 25th Ave., Gulfport, MS 39501 (228) 863-4394 humane@hssm.org

#### MISSISSIPPI RENAISSANCE GARDEN FOUNDATION

Restore green spaces lost in Katrina; "Horticulture for Humanity" <a href="http://www.msrengarden.org">http://www.msrengarden.org</a>

#### UNITED WAY SOUTH MISSISSIPPI VOLUNTEER CENTER

KNIGHT NONPROFIT CENTER: Information on local volunteer opportunities 11975 Seaway Rd., Gulfport, MS 39503 http://www.uw-sm.org/Volunteer Center.php

#### **SOUTH ALABAMA**

#### HANDS ON SOUTH ALABAMA (formerly Volunteer Mobile)

Information on local volunteer opportunities 1050 Government Street, Mobile, AL 36604-2404 (251) 433-4456 http://www.handsonsal.org

#### MOBILE SOCIETY FOR PREVENTION OF CRUELTY TO ANIMALS (MSPCA)

620 Zeigler Circle West, Mobile, Alabama 36608 (251) 633-3531 http://www.mobilespca.org

#### **VA VOLUNTEER SERVICES**

#### **VA GULF COAST VETERANS HEALTH CARE SYSTEM**

400 Veterans Ave., Biloxi, MS 39531 VOLUNTARY SERVICE: Building 17, 2nd floor (228) 523-5786 http://www.volunteer.va.gov

### 16. Veterans Groups

#### **KEY VETERAN SERVICE ORGANIZATIONS:**

American Legion: <a href="http://www.legion.org">http://www.legion.org</a>
American Veterans: <a href="http://www.amvets.org">http://www.amvets.org</a>
Disabled American Veterans: <a href="http://www.dav.org">http://www.dav.org</a>

Iraq and Afghanistan Veterans of America: <a href="http://iava.org">http://iava.org</a>
Military Order of the Purple Heart: <a href="http://purpleheart.org">http://purpleheart.org</a>

Paralyzed Veterans of America: <a href="http://www.pva.org">http://www.pva.org</a>
South Alabama Veterans Council: <a href="http://savc.net">http://savc.net</a>

The Benevolent and Protective Order of Elks: <a href="http://www.elks.org/vets">http://www.elks.org/vets</a>
The Gulf Coast Veterans Advocacy Council: <a href="http://www.gcvacflalms.org">http://www.gcvacflalms.org</a>

Veterans of Foreign Wars: <a href="http://www.vfw.org">http://www.vfw.org</a>
Vietnam Veterans of America: <a href="http://www.vva.org">http://www.vva.org</a>

#### **KEY VETERAN AND VET FRIENDLY MOTORCYCLE ASSOCIATIONS:**

Rolling Thunder: <a href="http://www.rollingthunder1.com">http://www.rollingthunder1.com</a>

Combat Veterans Motorcycle Association: <a href="http://combatvet.org">http://combatvet.org</a>

Patriot Guard Riders: <u>www.patriotguard.org</u>

Vietnam Vets Motorcycle Club: <a href="http://www.vnvmcfreedom.com">http://www.vnvmcfreedom.com</a>

VFW Riders: <a href="http://www.vfwriders.org">http://www.vfwriders.org</a>

American Legion Riders: <a href="http://www.legion.org/riders">http://www.legion.org/riders</a> Leathernecks: <a href="http://leathernecksmc.org/drupal">http://leathernecksmc.org/drupal</a>

Blue Knights (police officers): <a href="http://www.blueknights.org">http://www.blueknights.org</a>
Red Knights (firefighters): <a href="http://www.redknightsmc.org">http://www.redknightsmc.org</a>

Harley Davidson Owner Group (HOG): <a href="http://www.harley-davidson.com">http://www.harley-davidson.com</a>

Goldwing Association (Honda): <a href="http://www.gwrra.org">http://www.gwrra.org</a>
Christian Motorcyclists Association: <a href="http://www.cmausa.org">http://www.cmausa.org</a>

#### 17. Websites for Further Information

http://www.militaryhandbooks.com

http://www.pmim.org

http://supportyourvet.org

http://www.saluteheroes.org

http://www.soldiersangels.org

http://www.veteransadvantage.com

http://www.loc.gov/folklife/vets (Veteran History Project)

http://www.whvets.org/index.html

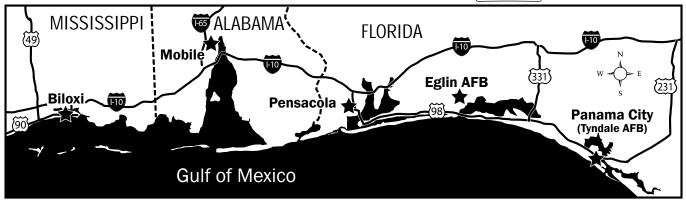
### About the Welcome Home Resource Guide for South Mississippi:

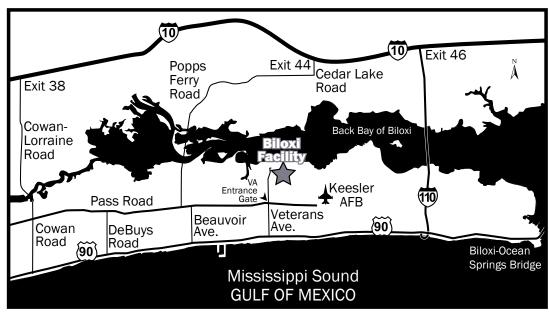
This guide was developed by the VA Gulf Coast Veterans Health Care System in partnership with organizations along the Gulf Coast. It is designed to help active duty military, Veterans and their families with the transition to civilian life in the local community. It is merely a guide to key nonprofit resources and does not reflect all services available. Future PDF versions will be posted to <a href="www.biloxi.va.gov">www.biloxi.va.gov</a> for download. E-mail corrections/suggestions: <a href="www.biloxi.va.gov">VHABILWelcomeHomeGuide@va.gov</a>

## **VA GULF COAST VETERANS HEALTH CARE SYSTEM**





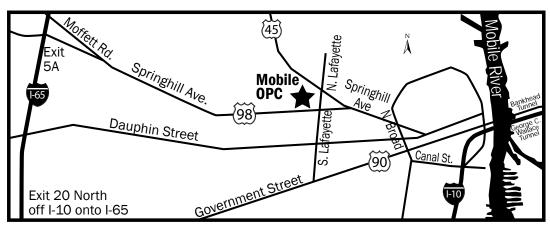




## **BILOXI FACILITY** 400 Veterans Ave. Biloxi, MS 39531



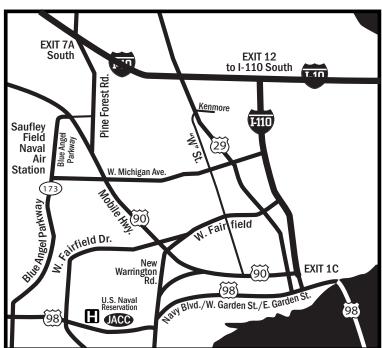




## **MOBILE** OUTPATIENT

1504 Springhill Ave. Mobile, AL 36604 (251) 219-3900





## JOINT AMBULATORY CARE CENTER (JACC)

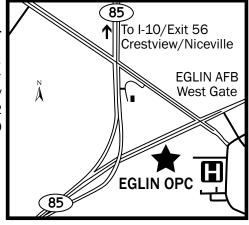
790 Veterans Way Pensacola, FL 32507 (850) 912-2000





## EGLIN OUTPATIENT CLINIC

100 Veterans Way Eglin AFB, FL 32542 (850) 609-2600



#### PANAMA CITY BEACH North Bay (90)Front Beach Rd [homas ď **Panama** Panama City Beach City OPC St. Andrews Bay Magnolia Beach Rd **Gulf of Mexico** Mental Health Clinic

Exit 96

EBRO

PONCE DE LEON

FORT WALTON BEACH

BRUCE

PENSACOLA

## PANAMA CITY OUTPATIENT CLINIC

Naval Support Activity, Bldg. 387 101 Vernon Avenue Panama City Beach, FL 32407 (850) 636-7000



MMS, 09-324B, Maps 2009

